FACTS AND FIGURES 2020

RESEARCH DATA MANAGEMENT SUPPORT

USERS / SUPPORT REQUESTS

In 2020 there were a total of 342 calls, similar to the numbers in 2019. This is a growth, since there is a stricter way of registering and counting.

User Survey – average rating 8.7

Regularly we ask people, who contacted info.rdm@uu.nl for support, for feedback.

- Response rate: 17%
- Average rating: 8.7
- 100% will recommend RDM support to others.

COMMUNICATION

RDM stories

Seven researchers shared their experiences on various aspects of research data management in a so called RDM story:

- Niko Wanders and Edwin Sutanudjaja (Geosciences) talk about their experience with publishing data on 4TU.ResearchData
- Mario Fumerton (Humanities) shares his experiences with a tailored workshop RDM Support created for his master students
- Jonathan de Bruin (University Corporate Offices) talks about making data on COVID-19 available to the scientific community
- Maikel Waardenburg (Law, Economics and Governance) talks about his experience as project leader in a large multidisciplinary research project with writing a data management plan using DMPonline
- Iperi Zwerts (Science) tells about how he uses machine learning to take his research to a higher level
- Timo Verlaat (Law, Economics and Governance) shares his experience with the data management tool Yoda and obtaining help from data manager
- Laura Boeschoten (Social and Behavioural Sciences) shares how the Research Engineering team helped her develop an algorithm to anonymise social media data

TRAINING AND WORKSHOPS

Due to the corona measures the training and workshops have been switched to online versions.

RDM Support organised

- 24 regular workshops with 579 registrations/participants (Quick start to RDM, Introduction to R & Data, Handling Personal Data, Best Practices for Writing Reproducible Code)
- 13 tailor made workshops and presentations with 1,010 participants.

RDM Support website www.uu.nl/rdm

- 32,894 page views

Newsletter

We launched the RDM Support newsletter in June 2020 with 394 subscribers by the end of the year.

Social media

- Number of followers more than doubled from 177 to 368
- All tweets are liked or retweeted at least once
- Our top tweets have been seen over 3,000 times with around 100 times people interacted with a top tweet.

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RDM Support participated in 4 of the 6 active task groups of Landelijk Coördinatiepunt Research Data Management, the national coordination point RDM in 2020. In one, our contribution is indirect via a participating researcher.

Data managers can be temporarily embedded in a project to deal with data management issues. The pool of 4 data managers has been up and running for the whole of 2020. They have worked on (paid) projects for 79.7% of their time.

Survey tool Qualtrics was available for all Utrecht University students and staff in 2020. A total of 5,000 users created almost 10,000 surveys with more than 500,000 responses with Qualtrics. The amount of users doubled compared to 2019.

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