Frequently Asked Questions

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Contact Information
Utrecht University International Office
Visitors’ address
Enrolment in a Bachelor’s programme

Introduction

We are pleased that you have decided to apply for a Bachelor’s programme at Utrecht University (UU). With this manual, we guide you through the necessary steps to complete your application at Utrecht University. This instructions manual is intended for students who have obtained their diploma outside the Netherlands¹.

The application procedure is divided into two parts:
Part 1. Application via Studielink (the joint online application tool for higher education in the Netherlands);
Part 2. Application at Utrecht University.

Getting started in Studielink

Go to www.uu.studielink.nl. To change the language settings, minimize the Help-menu and select the language of your choice. When selecting German, some questions are asked in Dutch and Utrecht University will communicate with you in English.

> Applying via Studielink is a 3-step process:
Step A. Username, password and personal details
Step B. Previous education
Step C. Add new enrolment

¹ If you obtained your diploma at a Dutch high school, please follow the instructions at our website: www.uu.nl/bachelors/stappenplan-inschrijven
Step A. Username, password and personal details

Foreign or Dutch address?

If you only have a foreign address you need to log in as follows:
> Click on ‘apply for username and password’ under the button ‘log in via Studielink’ to create a Studielink account.

If you are registered with a Dutch municipality, you have to log in using a DigiD:
> Go to www.digid.nl, click on ‘Request DigiD username’. It takes about five working days before you receive your DigiD. Apply for your DigiD about one month before the official deadlines for enrolment set by your Bachelors programme.

Personal details

Enter your personal details, keeping the following in mind:
> First (given) names: please enter all first names that are mentioned in your passport or identity card. If you do not have an official first name in your passport enter a full stop (.) only.

> Our administration system only recognizes the grave accent, the acute accent, the umlaut, the tilde and the cedilla (as in é, è, ü, ň and ç). When your name contains any other character, such as ‘ă’, please leave out the accent (just enter ‘a’).

> A number of nationalities are listed under ‘Citizen of …’

> Enter the address at which you are registered at the municipality. If you wish to receive your mail on a different address you can tick the box ‘my mail address is not the same as my home address’.

> Please enter your street, street number and any addition in this order: e.g., Mallow Street 22 E. By addition is meant any addition to the street number.

> If you have any other additions apart from the street number, they can be entered in the field ‘Other address details’.

When you have created your account you will receive a password for Studielink by email. This email will be sent to the email address you have entered when creating your account.
Step B. Previous education

Log in to Studielink and add information about your previous education:
1. Click on ‘Add previous education’.
2. Indicate whether you have already received your previous education diploma by clicking either ‘yes’ or ‘not yet’.
3. Choose your (expected) diploma.
4. Select the country where you obtained your diploma.
5. Select the diploma. If your previous education diploma is not listed, select ‘Other’.
6. If you have selected ‘Other’, please enter the name of your previous education diploma.
7. Check whether your entered information is correct, and click on ‘Confirm’.

Step C. Add new enrolment

1. Click on “Add new enrolment”.
2. Select the correct academic year. Each academic year runs from September 1st until August 31st.
3. Select University when you need to choose an institution of Higher Education.
4. Select ‘Bachelor’s programme’ when you need to choose a Study programme.
5. Select Universiteit Utrecht as your educational institution.
6. Select the Bachelor’s programme for which you wish to apply.
7. Check your data and click on ‘Confirm study programme’.
8. If this will be your first year at Utrecht University, we advise you not to change the starting month.
9. The enrolment format for all Utrecht University applicants is ‘student’.
10. Select ‘yes’ for the start in the first year.
11. Click on ‘Confirm starting date’.
Part 2. Application at Utrecht University

After you have completed part one of the application via Studielink, you will receive an email with login details for OSIRIS Online Application. On this page, you find an overview of the steps you need to take to complete your application at Utrecht University. Please follow the instructions carefully. We strongly recommend that you complete your application as early as possible. The sooner you complete your application, the sooner you will receive a decision on your admission.

Step A. Osiris Online Application

Complete your online application and upload your documents (see uploads checklist and formats in Osiris Online Application).

Step B. Pay the application fee – if applicable

Go to http://www.uu.nl/bachelors/en/application-fee and pay the application fee.
Can Utrecht University process my application based on just my digital documents?

YES. After you have been accepted, we will ask you to submit certified hardcopies by post to check the authenticity of your diploma and transcript.

What is a certified copy?
A certified copy is a photocopy of your original diploma or transcript, carrying an official stamp and signature from the school that issued the original document. Please take a look at the animation about certification https://www.uu.nl/bachelors/en/general-information/international-students/application-procedure.

What is an official translation?
Translations must be made by a sworn translator. Translations by other parties, for example a lawyer, are not accepted. In exceptional cases, we accept translations from the British Council, but always check first with the International Office (admissionsoffice@uu.nl).

Do I have to pay the application fee?
Applicants must pay an application fee of 100 euro, otherwise the application will not be considered. The application fee is non-refundable.

The application fee is not required of:
> exchange students currently registered at Utrecht University
> students with a refugee status in the Netherlands
> students who have obtained an International or European Baccalaureate diploma
> students with a diploma originating from an EU/EEA country, a VWO diploma from the Dutch Antilles or Surinam, or a Maturitätszeugnis from Switzerland.

When should I hand in my language test results?
If you need a visa, we must have received proof of proficiency in English and/or Dutch (if applicable) before 1 June. If you do not need a visa, you have until the starting date of the programme. For limited enrolment programmes different language test deadlines may apply. You will be informed about the deadline in the admissions decision letter.
I am already studying at a university, should I send in proof of this education?
If you are currently studying at a university, please also send in a certified copy of your transcript.

**When must I apply for the Nuffic certificate?**

Applicants from China must apply for a Nuffic Certificate. The Dutch Immigration and Naturalisation Service (IND) will not process Chinese visa applications without this document.

Apply for the Nuffic Certificate at the same time you apply for admission at Utrecht University, otherwise your application cannot be processed. You can find more information and apply for a Nuffic Certificate online at: [www.nuffic.nl/nuffic-certificate](http://www.nuffic.nl/nuffic-certificate)

**Can I get my documents back?**

Unfortunately not. All documents you send to us become the property of Utrecht University and will not be returned to you. So do not send originals. Make extra copies for yourself, if necessary. Please note that incomplete application files will be kept in our archives for a maximum of one year.

**Any other questions?**

If you experience any difficulties using Studielink, please go to the Studielink Q&A for answers to frequently asked questions. Click on “I have a question”.

For questions about the admissions procedure for international students, please go to: [www.uu.nl/internationalstudents](http://www.uu.nl/internationalstudents)
Contact information

Utrecht University International Office

In all email correspondence enter your student number in the ‘Subject’ line.

Email: admissionsoffice@uu.nl
Tel: + 31 (0) 30 253 7000
Fax: + 31 (0) 30 253 2627
Telephone hours: Monday to Friday between 10.00-12.00 and 13.00-15.00.

Visitors’ address

Administration Building
Heidelberglaan 6
De Uithof
3584 CS Utrecht

Opening hours:
Monday to Friday
between 11.00-16.00